

Jonathan Meyers  
952 Ventura Ave  
Albany CA 94707

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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

Over many years we've seen Internet service providers come and go, usually with the smaller ones being acquired by larger providers and ultimately by the very few, very large internet/telephone services like AT&T and Comcast. In every case as the smaller, innovative, up-and-coming companies are squeezed out of a market, customer service suffers and costs go up.

Today is no different. We've had years of suffering with unstable DSL service from ATT, and been repeatedly offered their "high speed" option - including a door-to-door subcontractor salesperson who practically threatened that our copper into the home would be shut down. The "high speed" options they offer come with discounts that disappear, resulting in jacked up rates - and then they try to force-feed their bundles on consumers, whether they are needed or not.

Broadband has become an imperative in our household, whether for a small business, school work, instructional videos on everything from playing music to physics, and entertainment. We deserve choice amongst providers, including ongoing availability of smaller, local providers who focus on customer service and can still keep prices down.

Jonathan Meyers